

ARUP Gateway™ is a seamlessly branded web-based tool that provides your clients with a complete directory of all tests your laboratory offers. ARUP Gateway provides automatic ARUP test updates, real-time changes to your test directory, a customized look and feel, and full control of site data. Because Gateway is hosted by ARUP, your company's IT support is not required.

- Provides search function with access to detailed test information
- Delivers direct access to interpretation guidelines via ARUP Consult®
- Offers a fully customized look with the ability to brand with client colors, layout, and logo
- Includes a data import tool, easy online editing, and automatic updates

laboratory test search

fully branded with your identity

example test index

example test entry

example ARUP Consult algorithm

www.aruplab.com/gateway
www.arupconsult.com

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ARUP is a nonprofit enterprise of the University of Utah and its Department of Pathology.

Top Five Reasons to Use ARUP Gateway

1 Appropriate test ordering

Make it simple for your clients to access your laboratory test menu and collection information to guide test selection and improve clinical utility.

Gateway offers disease topic integration with ARUP Consult, the Physician's Guide to Laboratory Test Selection and Interpretation. Detailed test information and interpretive guidelines help clinicians order the right test, for the right patient, at the right time.

2 Polished web presence

Leverage your outreach services with a polished web presence that includes a complete list of tests and other pertinent documents/information your physicians and staff can access.

3 Cost-efficient, easy to use

Site is hosted by ARUP, but you have complete administrative control. Settings, in-house test data edits, and audit reports can be managed and accessed 24/7. In addition, ARUP test changes are automatically updated.

Gateway is a cost-efficient alternative to expensive in-house development options, outside web consultants, or other products on the market.

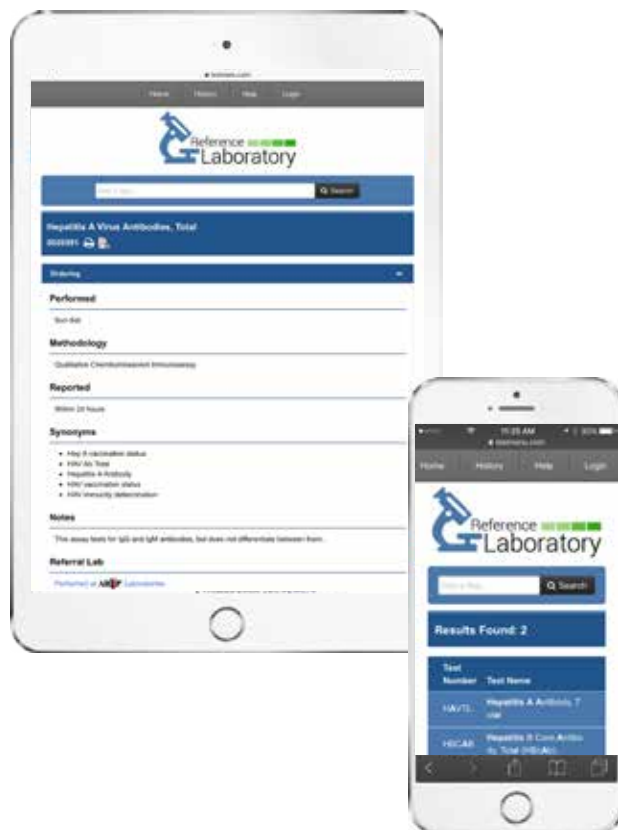
Easy-to-read mobile view for iPad, iPhone, and Android OS

4 Flexible, informative, customizable

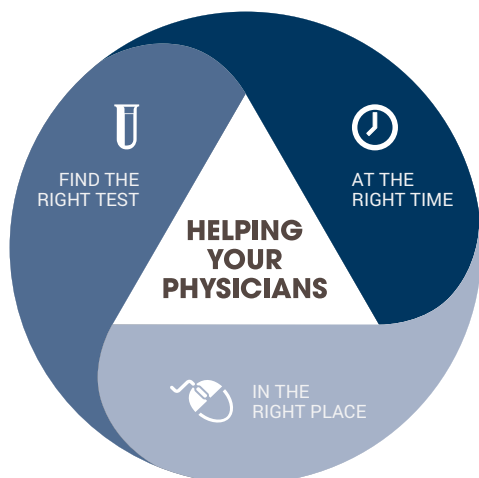
The site offers flexibility for clients to customize their site and/or data, including an easy-to-use editing toolbar, the ability to add images and links in any editable field, standard and custom fields, freedom to arrange fields based on end-user needs, security reports, export of data to Excel or PDF format, and settings that allow customization of the Gateway site to your organization's look and feel.

5 Valued laboratory medicine resource

Become a valued laboratory medicine resource for your physicians and staff. By having all your test information and ARUP Consult guidance in a one-stop location, **your physicians and staff will not have to go outside your system** to find up-to-date laboratory information.



ARUP Gateway FAQs



Is there a charge for ARUP Gateway?

Yes.

In what format should data be submitted?

Test data must be submitted in Excel format. There is an hourly data-conversion rate if the client requests assistance converting their data to Excel.

How quickly can an ARUP Gateway account be set up?

Many of the steps to go-live are client dependent. Typically, clients have been ready to go live within six weeks of setting up their Gateway site.

How is ARUP Gateway integrated with the client website?

Simply create a link from your current website to ARUP Gateway. The address for any client of ARUP Gateway is www.testmenu.com/ADD NAME HERE.

Is ARUP Gateway secure and backed up?

ARUP has multiple layers of security and redundancy in place to ensure the availability and protection of data on our systems. Our data is housed in a highly secure facility that has redundant power feeds, backup generators, and redundant UPS units. We have multiple layers of fire sensing and suppression systems in the event of a fire in the facility.

ARUP's data is housed on highly fault-tolerant devices that have the capability of automatically notifying ARUP support staff and vendor resources if any issues are detected or if a component begins to log errors. These devices are available 24/7. The servers that run our applications are also capable of notifying available staff automatically and failing onto other available hardware if needed. Servers can also be migrated live to other platforms during maintenance periods, greatly minimizing downtimes.

ARUP ensures that all relevant systems are backed up frequently, some as often as every two hours. The backup data is then stored off-site to ensure its availability in the event of an emergency.

ARUP also maintains multiple connections to the Internet that have automatic failover in the event of primary connection failure. All equipment and data are protected by policies that allow access to

only the data, applications, or facilities that staff members need to accomplish their assigned tasks. Those personnel who do not have a direct need to access ARUP Gateway will not be provided access.

Who has administrative access to the ARUP Gateway site?

The administrator of ARUP Connect™ will have initial rights to Gateway. Once these rights are set up for the Connect administrator, this person will be able to assign rights to others within his/her organization.

Can I integrate Gateway into the current order entry and resulting system (OE/R)?

ARUP Gateway is a web-based system. As long as your OE/R system allows linking, you can link to each test, or simply link to the launch page of ARUP Gateway.

When can the site be updated or accessed?

The site is available 24/7. Any scheduled downtime of the site will be posted on the site 48 hours in advance.

How can documents be linked within the Gateway site?

We recommend that the document be housed in your web server folders. The recommended links include: Microsoft Office files, PDF files, any URL to your hospital or laboratory website, or any other URL address pertinent to your laboratory business.

Links can be created in three areas within ARUP Gateway:

1. In the Launch Page and sidebar links
2. In any editable field in the test view of Gateway
3. In the test view edit mode under Related Information

Can additional fields be added?

Yes. There are an unlimited number of fields in ARUP Gateway. These fields can be added by Gateway administrators by going to Admin, Settings, and Custom Fields.

Does ARUP Gateway have a print functionality?

Yes. There is a PDF output option on every page of ARUP Gateway. All data from the site can be exported at any time into an Excel document or PDF by going to Admin, Reports.

Can users search for a test by name and/or number?

Yes. The search functionality will allow for either partial, full name, or test number searching.

Can in-house tests be linked to ARUP Consult?

Yes. In edit mode, simply add the ARUP test number that matches your in-house test and click the box for ARUP Consult. The ARUP Consult link will automatically appear in the test entry. All ARUP tests in your Gateway site will include this link automatically.

Can an image to explain collection instructions or sample type be added?

Yes. All editable fields in ARUP Gateway allows images.

What is the URL to a client Gateway site?

The address for any client of ARUP Gateway is www.testmenu.com/ADD NAME HERE.



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