

# Obtain a MetLife Legal Eligibility ID & Hire a Lawyer

*In order to work with a client covered by MetLife Legal Plan, the attorney will need your 9-digit Eligibility ID. You should have this number ready when you meet with any attorney.*

## **Option A: Call MetLife Legal**

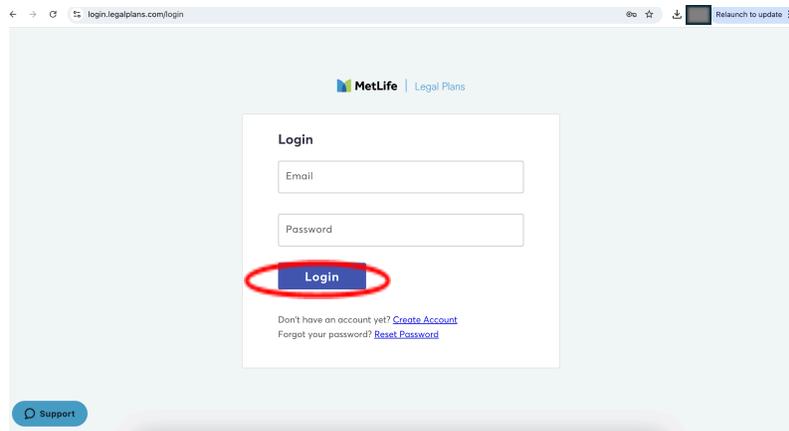
If you are not able to login to MetLife's legal's website: (<https://login.legalplans.com/login>) then call MetLife Legal's general number (833) 214-4172. You should be ready to provide personal information to verify your account with a MetLife representative. They can provide you with an Eligibility ID. A MetLife representative can also help you learn how to create an account (a username and password).

## **Option B: Check Client Portal**

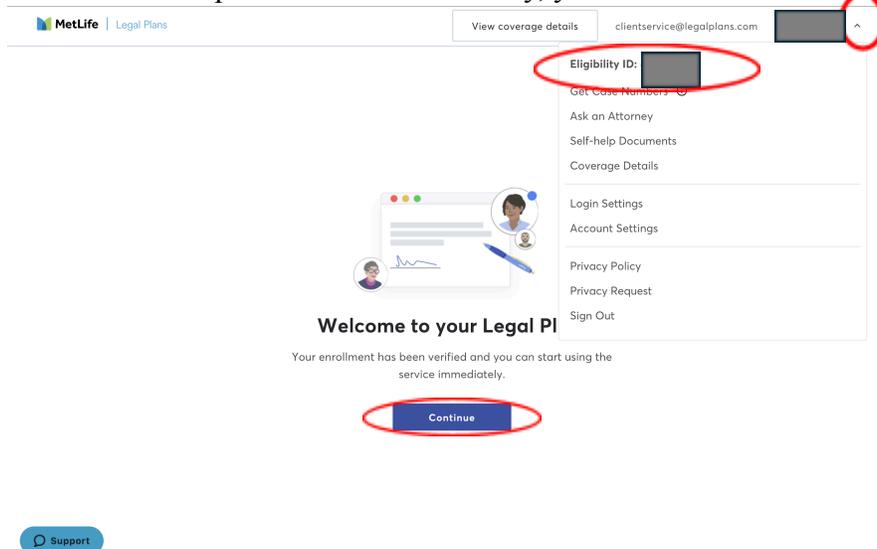
If you already have a MetLife Legal username and password, you can use the website (<https://login.legalplans.com/login>) to find your Eligibility ID. If you do not have a MetLife Legal account, you can create an account by pressing Create Account. If the system recognizes your name, email and other information, it will allow you to proceed to the site. If it does not an error message will pop up letting you know that MetLife Legal is unable to assist you and you will need to call the general number (833) 214-4172.

Here are the steps to find your Eligibility ID on the site and either do an estate plan online or hire a lawyer:

### **Step 1: Sign in**



**Step 2:** It will bring you to a welcome screen. Navigate to the  $\wedge$  icon on the screen and the Eligibility ID will be bolded at the top. To look for an attorney, you will then click Continue.



**Step 3:** Select the Legal Help you Need (example: estate planning, family law).

The screenshot shows the MetLife Legal Plans website. At the top, there is a navigation bar with the MetLife logo, 'Legal Plans', a 'View coverage details' button, and the email 'clientservice@legalplans.com'. Below the navigation bar is a 'Back' button. A prominent 'IMPORTANT NOTICE' box states: 'Changes are here! Attorneys will no longer require case numbers. We're making it easier to open a legal matter. You can provide your Legal Plans account email or your new Eligibility ID to attorneys instead of having to get and give case numbers. [More about case numbers](#)'. Below this is a section titled 'what can we help you with today?' with the instruction 'Select the type of legal service you need help with.' There are six service categories represented by icons: Family Law, Wills & Estates (circled in red), Debt Matters, Probate, Trust, and Inheritance Rights. A 'Support' button is located at the bottom left.

**Step 4:** Select the legal services you need by pressing Select. For estate planning it would be the following services: Last Will and Testament, Power of Attorney, Advance Healthcare Directive, Trust. It will only allow you to click one of these options, you can add the rest on Step Eight.

The screenshot shows the detailed selection screen for legal services. The navigation bar is identical to the previous screenshot. Below it, there are six service cards, each with a header, description, 'Read More' link, coverage information, and a 'Select' button. The 'Select' buttons for 'Last Will and Testament', 'Power Of Attorney', and 'Advance Healthcare Directive' are circled in red. The 'Trust - No Tax Planning' card is also circled in red. The 'Probate' and 'Inheritance Rights' cards are not circled. A 'Support' button is located at the bottom left.

Service	Description	Coverage	People Covered
Last Will and Testament	This service covers the preparation of a simple or complex will and codicil for the Participant. ...	Covered	Member / Spouse / Dependent
Power Of Attorney	A power of attorney authorizes another person to legally act on your behalf. You can ...	Covered	Member / Spouse / Dependent
Advance Healthcare Directive	An advance healthcare directive is a legal document that instructs your family and doctors ...	Covered	Member / Spouse / Dependent
Trust - No Tax Planning	A Living Trust or "inter vivos trust," is a		
Probate	When you die, legal procedures are		
Inheritance Rights	Supports you or your spouse as you pursue		

**Step 5:** Answer questions regarding your estate planning needs:

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### Let's get started

Please answer the questions below so we can best serve your needs.

Do you expect your wishes to be legally challenged?

Do you have a minor child with special needs?

Do you own assets outside the United States?

**Step 6:** Decide whether to create an estate plan online or in-person with an attorney.

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### How do you want to create your estate plan?



**Make an estate plan online** Most Popular  
Protect the people you love in as little as 15 minutes

Answer simple questions to create your customized, state-specific estate plan. We're here for you with online guidance and customer support.



**Make an estate plan in person**  
Meet face to face with an attorney

Find a local attorney that's best for you. Get personalized legal advice and address complex legal issues.

**Step 7:** Choose the legal services you want and find an attorney by Zip Code.

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View coverage details +1 (833) 214-4173

Filter by City/County/Postal Code South Jordan, UT

LEGAL SERVICE

- Last Will and Testament
- Power Of Attorney
- Advance Healthcare Directive
- Administrative Hearing / Incompetency Def
- Adoption (contested)

LANGUAGE

- English
- Arabic
- Hindi

Support

26 attorneys around your area

Get started on your own by selecting an attorney below or contact a Client Service Center representative at +1 (833) 214-4173 to help you find the right attorney for your legal matter.

ATTORNEY	LEGAL SERVICES	LANGUAGES	DISTANCE
[Redacted]	Boundary/Title Disputes		

0 attorneys selected

View contact details

**Step 8:** Choose the law firm you want to work with and then click to obtain their contact details.

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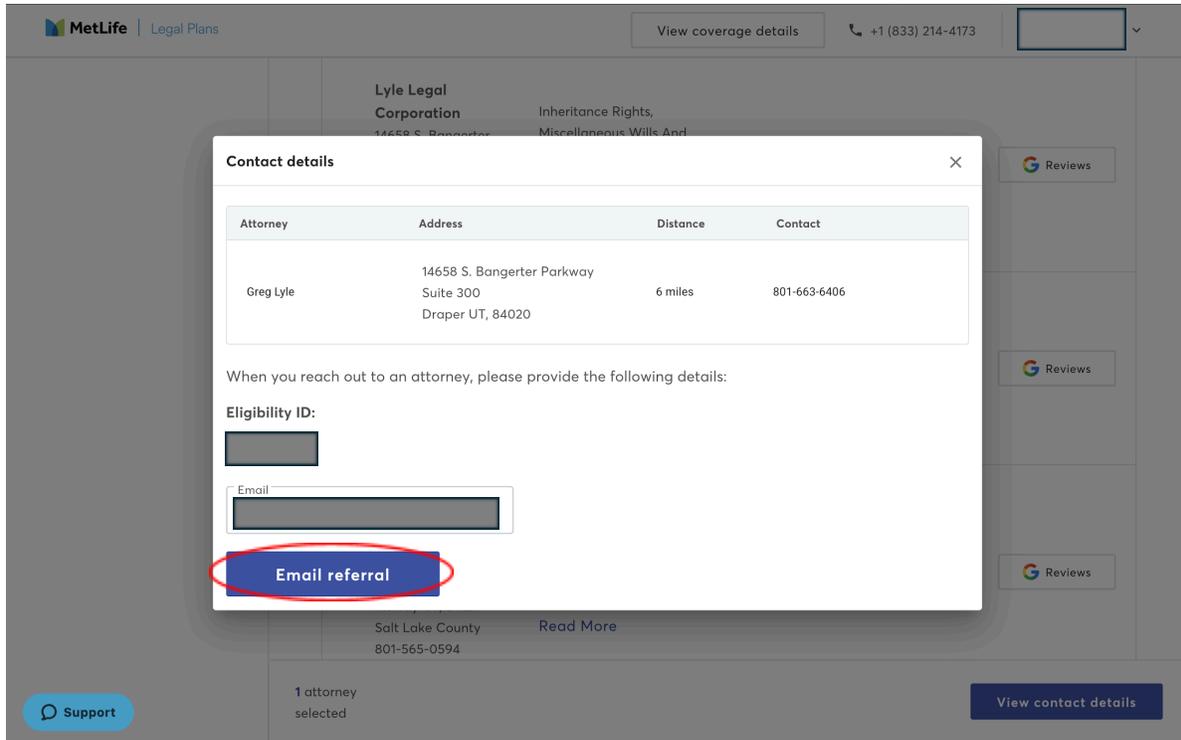
<input checked="" type="checkbox"/>	<b>Lyle Legal Corporation</b> 14658 S. Bangarter Parkway Suite 300 Draper UT, 84020 Salt Lake County 801-663-6406	Inheritance Rights, Miscellaneous Wills And Estates, Trust - No Tax Planning, Promissory Note, Affidavit ... <a href="#">Read More</a>	Spanish English	6 miles	<a href="#">Reviews</a>
<input type="checkbox"/>	<b>Miller Harrison LLC</b> 5292 S. College Drive Suite 304 Murray UT, 84123 Salt Lake County 801-692-0799	Miscellaneous Wills And Estates, Trust - No Tax Planning, Power Of Attorney, Probate, Last Will and Testament, ... <a href="#">Read More</a>	Italian Spanish French English	7 miles	<a href="#">Reviews</a>
<input type="checkbox"/>	<b>Law Offices of Lonnie Eliason</b> 5782 South 900 East Williamsburg Office Park Murray UT, 84121 Salt Lake County 801-565-0594	Miscellaneous Real Estate Matters, Miscellaneous Wills And Estates, Security Deposit Assistance, Affidavit (as stand-alone ... <a href="#">Read More</a>	Spanish English	7 miles	<a href="#">Reviews</a>

1 attorney selected

Support

View contact details

**Step 9:** You would then reach out to the attorney. If you want to have the attorney's information emailed to you click Email referral. This email will have the services covered and will contain your Eligibility ID.



**Step 10:** If you want to check your MetLife Legal Coverage, you can do this at any time, and on any screen by clicking View coverage details:

