

# Where is my ID card?

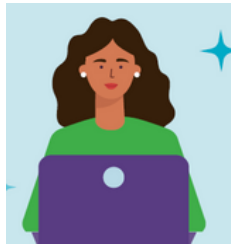
*ID cards were not mailed for 2024 - but you don't need one!*

*When making your appointment, let your dental provider know you have Delta Dental and provide them your **name, birthdate** and **social security number** to call and verify your benefits.*

## Can I have a card if I want one?

*YES! You can access it via your HealthJoy app, the Delta Dental App or from Delta Dental's website*

### Computer



### Smartphone App



- Log in to: [deltadentalins.com](https://deltadentalins.com)
- Click on 'log in' in the upper right side of screen and create an account
  - On any screen, click the ? for help
  - Step 1: User Type = Enrollee - Click Next
  - Step 2: Enrollee ID = employee's SSN
  - Step 3: Complete enrollment
    - Create User Name = at least 6 characters
      - can use letters or numbers, no #,\$,&
    - Create Password - at least 8 characters
      - 1 upper case, 1 lower case, 1 number
    - Email address = personal or work
    - Choose if you want paperless option or not
    - click in box to certify
    - Click - Register
  - You have now registered, go to home page and log in to view website
  - You can order or download a card, as well as view claims, find a provider, etc..
- Download the Delta Dental app from Google Play or the App Store.
- If you already registered online, click Sign In, enter your User Name and Password as prompted.
  - your information will appear
  - your ID card should be available
- If you have not registered online, click Register and walk through the steps
  - Member ID = employee's SSN
  - Use same guidelines for registration fields as for computer
- Once you have completed process, log back in and you can view card