# **CNIC MEMBER OVERVIEW**

### **CUSTOMER SERVICE — 1-800-426-7453**

Claims Status, Benefits or Eligibility – Press #2 Pre-Certification – Press #6

## **ONLINE SERVICES**

www.cnichs.com



- Create login using your member ID, date of birth and group number (#22204046)
- Check the status of your eligibility and your dependents'
- Download your claims information
- Send messages to customer service and respond to requests for information
- Access forms, Plan Documents and Summary of Benefits and Coverage (SBC)
- Access health information

#### **PROVIDER NETWORK INFORMATION**

Wise Network - for Utah

www.wiseprovider.net

1-801-649-6501

For all other locations – Private Health Care Systems (PHCS) Multiplan

www.multiplan.com

1-800-922-4362

#### PRESCRIPTION DRUG INFORMATION

Restat www.restat.com 1-800-248-1062