Allegiance by Cigna Healthcare

Reimbursement for Breastfeeding Pump & Supplies



Thanks to the Patient Protection and Affordable Care Act, your plan now offers coverage for a breastfeeding pump and related supplies!

As a covered member, you are eligible to receive reimbursement for one breast pump per pregnancy. This includes the purchase of a new breast pump or reimbursement of rental fees for a rented pump not to exceed \$450. The purchase of a pump is very cost-effective and therefore is encouraged.

Breastfeeding supplies are also eligible for reimbursement. See below for what is covered and what is excluded for reimbursement.

Covered

- · Tubing for breast pump, replacement
- Cap for breast pump bottle, replacement
- Breast shield and splash protector for use with breast pump, replacement
- Bottles that are compatible and used with the operation of the breast pump;
- Bottles that are for collection or storage only, not for feeding. Usually IO-I2 bottles
- · Locking ring for breast pump, replacement
- Breast pump, manual, any type
- Breast pump, electric (AC and/or DC), any type
- Breast pump, hospital grade, electric (AC and/or DC), any type
- Storage bags
- Cleaning wipes, cleaning bags, sterilization kit only
- Creams, ointments, and other products that relieve breasts or nipples
- Breast pads

Excluded

- Scales
- Batteries, battery-powered adaptors, and battery packs
- Adapter for breast pump, electrical power adapters for travel, power adapters, replacement
- Bottles which are not specific to breast pump operation including the associated bottle nipples, caps, and lids
- Ice-packs, labels, labeling lids, and other similar products
- Garments for convenience and/or standalone travel bags, and other similar travel or carrying
- Accessories
- Nursing bras
- Breast pump cleaning supplies (except those outlined in what is covered)
- Shipping and tax costs

Request a Reimbursement

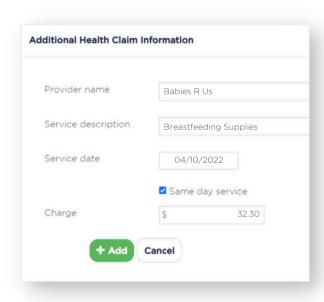
You have two options to request reimbursement:

- I. You may upload your receipt(s) online or fax a copy to Allegiance (contact info on next page) or
- 2. You may submit your receipt(s) online for faster reimbursement Review reimbursement request steps on the next page.

Reimbursement for Breastfeeding Pump & Supplies continued

For **Online Submission**, visit: www.askallegiance.com/Submissions/Health/Claim

- Enter you **Participant ID** (located on your Allegiance Medical ID Card use first I2 digits only)
- Enter your name, email address, and phone number
- Click on + Add Claim
- Enter the Additional Health Claim Information:
 - Provider Name is the store where the item was purchased, such as Babies R Us
 - Service Description can be entered as Breastfeeding Supplies
 - Check the checkbox for Same Day Service
 - Click +Add and upload a copy of the receipt by clicking on Add Files. If the receipt does not describe the item, it is encouraged to either hand write a description of the item next to the receipt, upload a picture of the item's packaging, or you may include this information in the Additional Comments section.
- Click **Submit**



You may mail a copy of the purchase receipt(s) instead of submitting online. Please be sure to indicate your name, Participant ID (located on your Allegiance Medical ID Card) and a description of the item(s) on the receipt or a picture of the item's packaging. Please mail the receipt(s) to Allegiance at PO Box 3018, Missoula, MT 59803.

The reimbursement check will come by mail with an Explanation of Benefits (EOB). Please open all mail from Allegiance so you do not discard your reimbursement check by accident. It will be sent to the address Allegiance has on file.

It is encouraged that you verify your mailing address.

- To verify your address with Allegiance, visit <u>www.AskAllegiance.com</u>
- Click on **Login** on the right side of the webpage and enter your credentials
 - If you do not have an online account, you may need to register as a new user

For additional questions about breast pumps and supplies, please reach out to Allegiance's customer service team at I-800-877-II22.