

Aetna Signature Administrators® PPO

By **aetna**®



DocFind® Online Directory

Facts at a glance

Locate health care professionals and facilities using the criteria that's best suited to your needs.

Selecting a doctor and other health care professionals for you and your family is important. Our online directory, available 24 hours a day, 7 days a week, makes it easy.

DocFind is the premier online search tool from Aetna. Up-to-date listings of participating doctors, dentists, other medical professionals and facilities are available at your fingertips. With our easy-to-use format, you can search online by name, specialty, gender and/or hospital affiliation.

How do I use DocFind?

You can use DocFind anywhere you have Internet access. A step-by-step overview of how to use DocFind is on the back.

What does DocFind allow me to do?

- Choose the search option that works for you. Search by using a variety of criteria such as specialty, gender and/or hospital affiliation, or search using the health care professional's name. More information about search options is available on the back of this page.
- Make the informed choice. DocFind gives you easy access to information about health care professionals. This includes information about medical school attended, board certification status and gender, as well as information about the provider's offices, such as handicapped access. Other features include maps, driving directions and listings (where applicable) of other office locations.
- Get up-to-date information. DocFind is updated three times per week, giving you access to the latest available information.
- Review a list of transplant facilities and pediatric congenital heart surgery facilities in our Institutes of Excellence™ network.

Step-by-step instructions

To access DocFind, simply visit www.aetna.com/asa.

Looking to change your primary care physician? Need to locate a specialist? DocFind's "Search by Location" can help.

1. Select the type of health care professional or facility you wish to find, such as primary care physician, specialist, dentist, medical hospital or pharmacy.
2. Enter the geographic information for the area where you wish to find a participating health care professional.
Note: Enter your ZIP code information to get the best search results.
3. If you choose to narrow your search by selecting the "Advanced Search" tab, follow the steps above and then select specialty, gender, languages spoken, hospital affiliation and/or name. Or, request a list of all health care professionals who match your geographic and plan requirements.
4. **That's it!** You will be presented with a list of health care professionals who match your criteria. You can obtain additional information about each provider by clicking on the "View Details" link.

Know the name of the health care professional you're looking for? "Search by Name" is your direct route.

1. Select the type of health care professional you would like to find.
2. Input the name of the individual health care professional you wish to find.
3. Enter the geographic information for the area where you wish to find a participating health care professional.
4. **It's that easy!** You will be presented with a list of health care professionals or facilities that match your requirements. You can obtain additional detail about a particular provider by clicking on the "View Details" link.

Visit www.aetna.com/asa today for easy access to up-to-date information on participating health care professionals and facilities.

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Providers are independent contractors and are not agents of Aetna. Provider participation may change without notice. Aetna does not provide care or guarantee access to health services.

www.aetna.com/asa