

Helping your physicians.

— ARUP GATEWAY —

ARUP Gateway is a seamlessly branded web-based tool that is fully integrated with your test menu, providing automatic updates, a customized look and feel, real-time changes, and full control of site data. Because Gateway is hosted by ARUP, no IT support is required.

- Provides search function with access to test selection and interpretation guidelines (ARUP Consult®).
- Offers a fully branded look with the ability to customize colors, layout, and logo.
- Includes initial data import, easy online editing, and automatic updates.

Test name and number searching

Your logo goes here: fully branded with your identity

Sample test entry:

Sample test index

Sample ARUP Consult® Algorithm

WHAT
how When to ORDER

Benefits ARUP Gateway

TOP FIVE REASONS TO USE ARUP GATEWAY

1

Influence appropriate test ordering.

Make it simple for your clients to access your laboratory test menu and collection information to guide test selection and improve clinical utility.

Gateway offers disease topic integration with ARUP Consult, the Physician's Guide to Laboratory Test Selection and Interpretation. Test selection and interpretive guidelines help clinicians order the right test, for the right patient, at the right time.

2

Polished web presence.

Leverage your outreach services with a polished web presence that includes a complete list of tests and other pertinent documents/information your physicians and staff can access.

3

Save time and money.

Initial setup provided by ARUP, after which you have complete administrative control of the site. Settings, in-house test data edits, and audit reports can be managed and accessed 24/7. In addition, ARUP test changes are automatically updated.

Gateway is a cost-efficient alternative to expensive in-house development options, outside web consultants, or other products on the market.

4

Flexible, informative, and customizable.

The site offers flexibility for clients to customize their site and/or data, including an easy-to-use editing toolbar, the ability to add images and links in any editable field, standard and custom fields, freedom to arrange fields based on end-user needs, security reports, export of data to Excel or PDF format, and settings that allow customization of the Gateway site to your organization's look and feel.

5

Be a valued laboratory medicine resource.

Become a valued laboratory medicine resource for your physicians and staff. By having all of your test information and ARUP Consult guidance in a one-stop location, your physicians and staff will not have to go outside your system to find up-to-date laboratory information.

ARUP Gateway FAQ

ARUP GATEWAY FAQs

Is there a charge for ARUP Gateway?

Yes.

In what format should we submit our data?

Excel and Access are the preferred formats. There is an hourly data-conversion rate if the format is not laid out similarly to the ARUP Gateway template. The client will be informed if data conversion is necessary before the work is performed. The client will then have the opportunity to change the data him/herself or pay the data-conversion fee.

How long does it take to setup an ARUP Gateway account?

Data import will be completed within two weeks unless data conversion is required. Typically, clients have been ready to go live within six weeks of a successful data upload.

How do we integrate ARUP Gateway with our current website?

Simply create a link from your current website to ARUP Gateway. The address for any client of ARUP Gateway is www.testmenu.com/ADDNAMEHERE.

How do we know that ARUP Gateway is secure and backed-up?

ARUP has multiple layers of security and redundancy in place to ensure the availability and protection of data on our systems. Our data is housed in a highly secure facility that has redundant power feeds, backup generators, and redundant UPS units. We have multiple layers of fire sensing and suppression systems in the event of a fire in the facility.

ARUP's data is housed on highly fault-tolerant devices that have the capability of automatically notifying ARUP support staff and vendor resources if any issues are detected or if a component begins to log errors. These devices are available 24/7. The servers that run our applications also have capability to notify available staff and are able to automatically fail onto other available hardware if needed or can be migrated live to other platforms during maintenance periods, greatly minimizing downtimes.

ARUP ensures that all relevant systems are backed up frequently, some as often as every two hours. The backup data is then stored off-site to ensure its availability in the event of an emergency.

ARUP also maintains multiple connections to the internet that have automatic failover in the event of the failure of the primary connection. All equipment and data are protected by policies that allow access to only the data, applications, or facilities that staff members need to accomplish their assigned tasks. Those personnel who do not have a direct need to access ARUP Gateway will not be provided access.

Who has administrative access to the ARUP Gateway site?

The administrator of ARUP Connect™ will have initial rights to Gateway. Once these rights are set up for the Connect administrator, this person will be able to assign rights to others within his/her organization.

Can I integrate Gateway into our order entry and resulting system (OE/R)?

ARUP Gateway is a web-based system. As long as your OE/R system allows linking, you can add Gateway as a link. ARUP can provide the links necessary for a client to link directly to each test, or simply link to the launch page of ARUP Gateway.

When can I update or access the site?

The site is available 24/7. Any scheduled downtime of the site will be posted on the site 48 hours in advance.

Can I link to any document? How?

We recommend that the document be housed in your web server folders. The recommended links include: Microsoft Office files, PDF files, any URL to your hospital or laboratory website, or any other URL address pertinent for your laboratory business.

Links can be created in three areas within ARUP Gateway:

1. In the Control Panel, LTD Settings, and the side-bar links.
2. In any editable field in the test view of Gateway
3. In the test view edit mode under Related Information

Can I add additional information other than the fields provided?

Yes. There are an unlimited number of fields in ARUP Gateway. These fields can be added by Gateway administrators by going to Control Panel, LTD Settings, and Custom Fields.

Can I print from ARUP Gateway?

Yes. There is a print option on every page of ARUP Gateway. All data from the site can be exported at any time into an Excel document or PDF by going to Control Panel, LTD Settings, and LTD Reports.

Can I search for a test by name and number?

Yes. The search functionality will allow for either partial, full name, or number searching.

Can I link our in-house tests to ARUP Consult?

Yes. The process of linking to an ARUP Consult entry is a manual process in ARUP Gateway. It requires that you know the ARUP test number that matches your in-house test. Once the ARUP test number is placed in the ARUP test number field for your in-house test and saved, the ARUP Consult link will automatically appear in the test entry. All ARUP tests in your Gateway site will include this link automatically.

Can I add an image to explain collection instructions or sample type?

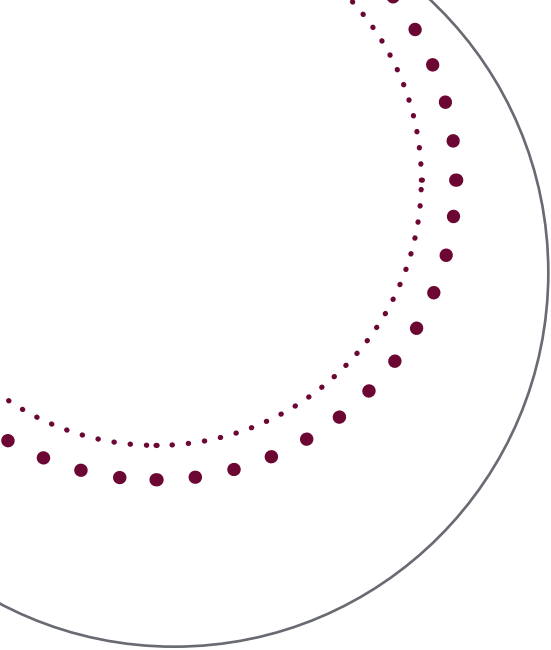
Any editable field in ARUP Gateway allows images.

What is the link to my site?

The address for any client of ARUP Gateway is www.testmenu.com/ADDNAMEHERE.

Can I change my link?

Yes. In the administrative account go to Control Panel, LTD Settings, Name; type in name and save. Whatever you add to the name field will be used as the URL address for your ARUP Gateway site.



*An enterprise of the University of Utah
and its Department of Pathology*

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September 2011
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