

September 13, 2010

Dear ARUP Client,

In an effort to improve patient care and reduce paper waste, ARUP Laboratories will no longer print and mail the Laboratory Test Directory and quarterly Hot Lines. By making testing information available electronically, we will provide more current and accurate information.

The August 2010 Hot Line was the last one printed. Beginning with the November 15, 2010 Hot Line, ARUP will send a reminder email that a new Hot Line is available for download on the ARUP website at www.aruplab.com. If you are currently receiving paper copies of the Hot Line and wish to receive the reminder email, please visit the ARUP website to sign up.

The Laboratory Test Directory is available in an easy-to-use, fully searchable, electronic format on the ARUP website. The electronic Laboratory Test Directory is always up-to-date with current testing information, reducing the risk outdated information may pose to patients.

Beginning in October 2010, ARUP will also be providing immediate test update notifications twice each month, as necessary. These test updates will be available on ARUP's website, and clients will receive email notifications when updates are posted.

We thank you for choosing ARUP Laboratories and look forward to your continued support. For additional information, please visit our website at www.aruplab.com or contact Client Services at 800-522-2787.

Sincerely,



Brian Jackson, MD